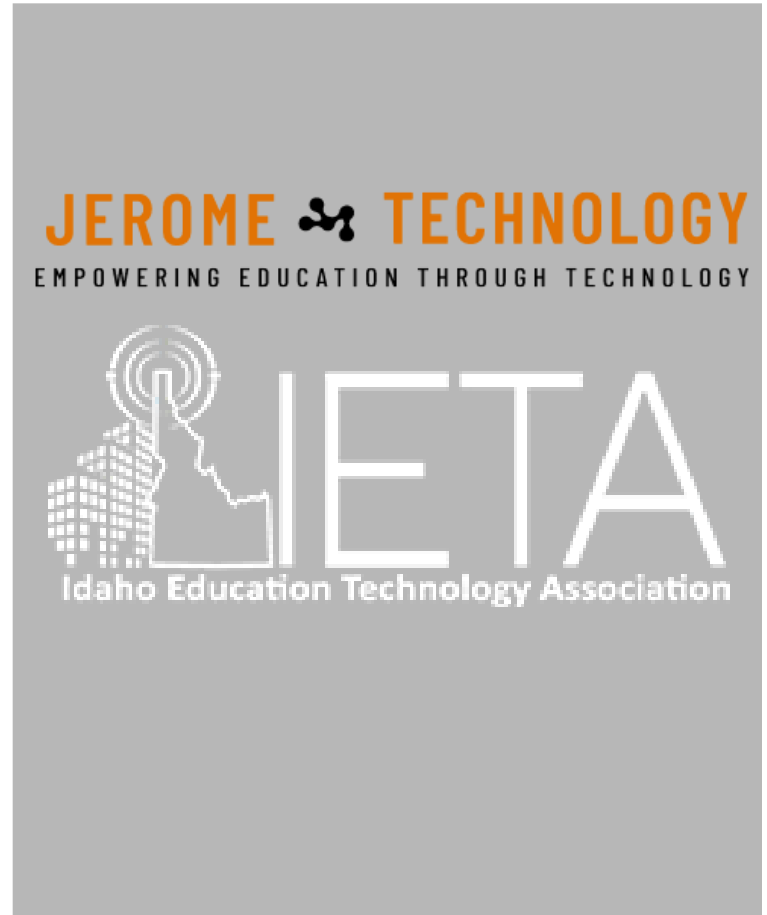


IT Department

Board Report - Feb. 2025

Department Highlights:

- We've hired a new half-time technician, allowing us to place a dedicated half-time technician at each elementary school and JMS. This adjustment should improve our ability to provide timely technology support across all campuses.
- Theo (Network Systems Technician) and I attended the Idaho Education Technology Association (IETA) conference, where we participated in sessions focused on cybersecurity, Google administration, and school safety and security processes.
- Adjustments to our network infrastructure have significantly improved internet stability across the district. We continue to assess and refine our network to ensure reliable and efficient connectivity for students and staff.
- PowerSchool has received all necessary files to notify affected individuals regarding the nationwide data breach. We continue to monitor the situation and support the process as needed.



Current Project:

- We are working on our 5-year Technology Plan, and documenting our SOP for technicians as they will be working more independently throughout the schools.

Challenges:

- Despite improvements, we do continue to have unplanned network outages. They are less frequent and shorter, but we are still working on resolving all issues.
- Creating procedures for our technicians who are now working much more independently.

Next Big Focus:

- PowerSchool changes, including processed, permissions, and implementing the approved changes in hosting and services.